Glen Dimplex Thermal Solutions

Koolant Koolers

Global presence. Local solutions.

Your partner for thermal management solutions.

Glen Dimplex Thermal Solutions (GDTS).

We are a global company with more than 60 years of expertise in thermal management systems.

Based in Kalamazoo, Mich., the North American manufacturing center represents the renowned brands Koolant Koolers® and Riedel®, and is backed by 24/7, unparalleled global service and support.

GDTS **Milestones.**

2017

Glen Dimplex Deutschland, Dimplex Thermal Solutions, and Shenyang Dimplex Electronics in China join forces within the Glen Dimplex Group to form the new brand Glen Dimplex Thermal Solutions, bundling our expertise in cooling and heating — making us the best choice for global thermal management solutions.

2014

Dimplex Thermal Solutions expands its factory to 106,300 square feet.

2006

The Glen Dimplex Group acquires Koolant Koolers in the United States. The company is renamed Dimplex Thermal Solutions. A year before, KKW name is dropped and the company is now called Glen Dimplex Deutschland, with two main brands: Dimplex and Riedel.

1994

KKW acquires Riedel, considerably expanding the cooling systems product segment.

1986

Refrigerant circuits form the technical heart of heat pumps, as they do for compression-based refrigeration machines. Siemens, which later sells its stake to KKW (owned by Glen Dimplex Group), starts building refrigeration units for medical and industrial applications.

1977

Glen Electric acquires Dimplex, a British market leader in electrical heating, a company at the time eight times its size. Through the acquisition Glen Dimplex is created.

1973

Martin Naughton founded Glen Electric with four friends. The start-up initially produces oil radiators — the first appliances are inspected on the Naughton's kitchen table.

1952

Hermann Hill founded Koolant Koolers. The family-run company produces condensers, heat exchangers, and cooling systems for various applications.

Thermal solutions for process cooling.

When you partner with GDTS you'll work with a globally respected company with strong local connections. Big enough to be a leader and small enough to invest in relationships, we deliver:

- **EXPERTISE** With extensive application experience, our Kalamazoo-based team listens to our partners' challenges in order to develop results-driven cooling solutions.
- **RELIABILITY** Our engineering and manufacturing teams work together to build robust platforms designed to deliver optimal results. Using intelligent controls and redundancy schemes, GDTS chiller designs have been proven to provide 99.96% uptime.
- **SERVICE** We care about our customers and machines from inquiry to installation and service to decommissioning. GDTS offers 24/7 technical service and support from factory-trained technicians, 18-month parts and labor warranties, and next-day parts available through our unparalleled global service network.
- **INNOVATION** We offer standard, custom, and OEM-specific chillers. GDTS designs focus on achieving results with precise temperature control, uptime, energy efficiency, and lower total cost of ownership.

What does GDTS do?

As a reliable, knowledgeable partner, we address thermal management to improve efficiency, temperature control, and uptime while providing the lowest total cost of ownership.

Our North American manufacturing center has more than 200 employees who are designing, building, and delivering quality products from our QMS certified facility.

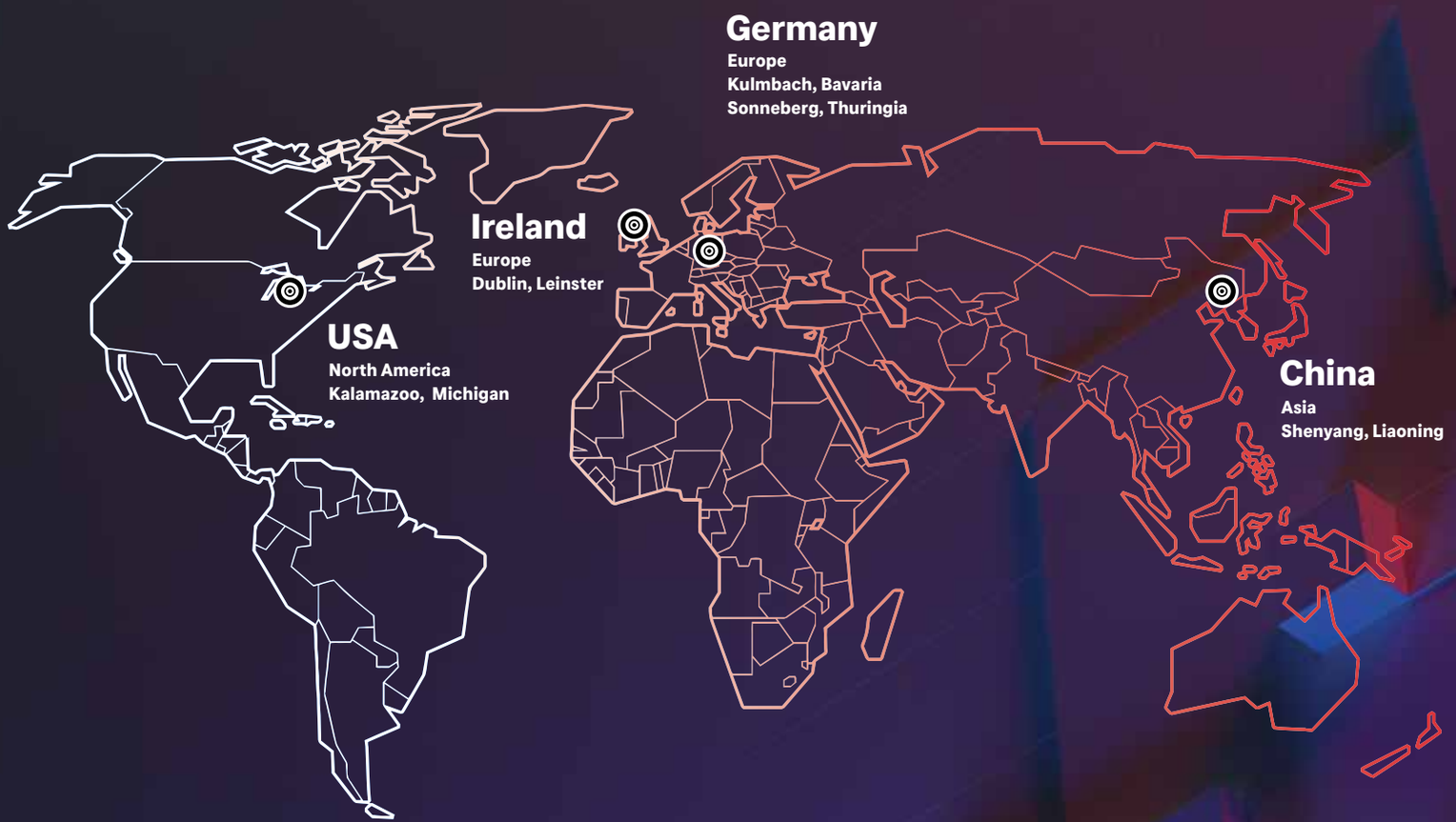
Our production center utilizes modern technology for engineering, fabrication, testing, and assembly, which is why more than 60,000 of our reliable, robust chillers are used within several markets including laser, food and beverage, machine tools, and critical cooling for medical imaging equipment.

Industries we serve.

Leading manufacturers in a wide range of markets depend upon our cooling solutions to support critical operations and equipment including:

- Medical – MRI, CT, PET, and Linear Accelerator Equipment Applications
- Food and Beverage – Dairy, Alcoholic Beverage, Bakery Equipment, Food Processing, and Packaging Applications
- Machine Tool – Welding, Laser, Heat Induction, Filtration, and Plastics Processing Applications
- Pharmaceutical, Chemical, and Biogas Applications

At home on three continents.



Our promise.

Your investment in Glen Dimplex Thermal Solutions equipment is backed by 24/7, unparalleled global service and support.

The products built in our QMS certified facility use high-quality components, backed by an 18-month parts and labor warranty that redefines industry standards.

If your equipment needs installation, trust Glen Dimplex Thermal Solutions' knowledgeable technical service team for assistance. Service packages are available for all systems to assist with start-up and preventive maintenance — all to avoid costly downtime.

We are invested in the life of your chiller from production to installation and service to decommissioning.

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